

Useful Words and Phrases – Hotel

Basic Greetings

Welcome – 欢迎 (huānyíng)

Hello – 你好 (nǐ hǎo)

How are you? – 你好吗? (nǐ hǎo ma)

Thank you – 谢谢 (xièxie)

Good morning - 早上好 (zǎo shàng hǎo)

Goodbye - 再见 (zài jiàn)

At the Reception

Baggage – 行李

Check in – 入住登记

Check out – 退房

Free of charge – 免费

Deposit – 押金

Single room – 单人间

Double room (big bed) – 双人间 (大床)

Twin room (two beds) – 双人间 (双床)

Breakfast – 早餐

Room Facilities

Safe deposit box – 保险箱

Telephone – 电话

WiFi Internet – 无线网络

Kettle – 开水壶

Iron and ironing board – 熨斗、熨衣板

Chinese TV channel – 中文电视台

Hairdryer – 吹风机

Air conditioning – 空调

Hotel Facilities

Business centre – 商务中心

Café – 咖啡馆

Restaurant – 餐厅

Chinese food – 中餐

Laundry facilities – 洗衣设施

Laundry service – 洗衣服务

Elevator – 电梯

Non smoking room – 无烟室

Smoking room – 吸烟室

Reception – 前台

Concierge – 接待员

Conference facilities – 会议设施

Room service – 客房服务

Currency exchange – 货币兑换服务

Gym – 健身房

Swimming pool – 游泳池

Morning call service – 叫醒服务

Parking facilities – 泊车设施

Parking service – 泊车服务